

1.	Does anyone on the Steerco have a profession in the field of public safety? Experience and knowledge is a must for this initiative to work.
	<i>We 100% agree with you that getting the right people involved in execution is absolutely key. The Steerco has a broad set of experience in managing large projects to completion & running/overseeing various processes. We have and will continue to engage experts in the various areas & experts will be involved in executing on the business plan day to day.</i>
2.	When do you expect the CID to be active?
	<i>Votes by end of Sep 2021 will mean implementation by July 2022</i>
3.	Is there an intention to boom off the area?
	<i>Booming off is not envisaged. Cameras are envisaged, including on the mountain to create a virtual boundary.</i>
4.	What happens if home owners cannot afford the monthly contribution?
	<i>There is an ability to be exempt from paying the contribution if you are exempt from paying in terms of the City Rates Policy. See p10 of the Business Plan.</i>
5.	If there is a CID in Sea Point why not join that CID by extending it into this sector of Fresnaye in order to make it more affordable to all?
	<i>There are some challenges with formerly joining forces as the areas have slightly different focuses. The Sea Point CID is predominantly focused on commercial property whereas Fresnaye is generally residential. However, the intention would absolutely be to collaborate with neighbouring CIDs. Clifton is considering one too.</i>
6.	Is there not a risk that if the CID raises funding to "improve" the area, the City will simply divert more of their rates income to other areas?
	<i>No, current services are fixed. What has been shown to happen with a CID is service is actually maintained as there is better awareness around what the fixed services are.</i>
7.	If Avenue Response is already signed with many homes how will the CID plan to work with them?
	<i>The CID is focused on public safety rather than private home security. Any provider needs to go through the City's procurement process & meet the relevant compliance requirements. Local knowledge would clearly be a competitive advantage so the hope is existing providers can get involved.</i>
8.	Who defined the Fresnaye CID area being covered and what exactly does it cover?

	<p><i>The CID generally tracks the established Fresnaye boundary with a few exceptions. The proposed CID area was extended to cover a few border street blocks in Sea Point as they largely contain residential housing similar to that on the other side of the official Fresnaye border. Residents in this location now have the ability to consider the CID option and are not excluded simply because their properties happen to fall on the Sea Point side of the boundary. The area also covers part of Bantry Bay which is only accessible through Fresnaye so this is a logical extension.</i></p>
<p>9.</p>	<p>My understanding is that the entire premise for this project is based on a survey carried out by a small percentage of the residents/owners of the area, but has the feedback from this survey actually even been assessed vs reality? In other words if people are fearful is it even justified based on crime stats in our area and surrounds? It is all very well to ‘protect’ the Fresnaye area but I am fairly certain that 99% of the movement people will make will be into Sea Point and then the beachfront which are clearly much bigger problem areas. Does it make sense to make our smaller area even safer and if so please can you elaborate on how unsafe it is? I believe that most of the fear emanates from the bordering areas and not actually Fresnaye itself .. would you agree??</p> <p>a. To spend so much money - will it actually have any tanitigable changes and is there a real problem that warrants such an extensive response? Please could you send me the data you have relied on with regards to the safety and security incidents in the area that justifies the extra “policing”?</p>
	<p><i>As detailed in the business plan an urban survey is a pre-requisite for initiating a CID. Like all elements of the CID process & structure this is governed by regulation. The survey was sent to all residents based on the data base provided by the City. The City requires a response rate of 20% of residents in order to pass the survey stage and proceed to the next step. The City validates the survey responses to ensure this 20% threshold is properly attained. The survey results are detailed in Annexure A of the business plan & were talked to at the Public Meeting. This is data covering the real perceptions & real lived experiences of real residents of Fresnaye (randomly selected as it was sent to all residents) so yes it is grounded in reality.</i></p> <p><i>The question on whether the overwhelming majority perception coming out of the survey that there is a need for improvement is justified or not ultimately comes down to individual tolerance level/choice. The official crime stats for the Sea Point precinct in which Fresnaye falls are publicly available (e.g. 3540 reported crimes in 2020, 1 murder, 12 rapes, 257 burglaries, 88 assaults etc.) as are monthly crime reports (e.g. 24 incidents in Fresnaye & surrounds in July including armed robbery in Rochester Rd, Bantry Bay, house intruders in Ave St Bartholomew etc.). So it is unlikely that any resident would argue there is absolutely no crime, as the facts don't support this.</i></p> <p><i>Some residents may be comfortable with some degree of crime, as long as it is not violent or may be comfortable being potentially limited to their homes while others may not be comfortable with any level of crime and would like to be able to feel that they/their family can walk freely in Fresnaye at any time. Where residents fall on this spectrum & how they get there is a matter of individual choice.</i></p> <p><i>Some of the other points that came out from the panelists at the Public Meeting which are worth considering are:</i></p> <ul style="list-style-type: none"> <i>- prevention/future proofing versus cure: Jacques Weber highlighted that it is unlikely that we will see improved service from the SAPS in the short to medium term</i> <i>- displacement effect: areas with CIDs tend to displace criminal elements to those without</i> <i>- sustainable funding model with no free riding: current additional public security patrols are not sustainably financed</i>

	<p>- under reporting: JP Smith in answering this crime stats question highlighted that property crime is notoriously underreported as residents only likely report when they intend to claim i.e. are there any truly reflective crime stats</p>
<p>10.</p>	<p>Although there was an overwhelming feeling of a lack of safety in the survey which I believe is relevant in every part of the country, is the failure of FSI to take off not a sign that people do not feel that strongly about this issue as is being portrayed by your team? Is this a back door way for the small group of 36 residents who support FSI to force their views on the entire community with a presentation that seems very high level and lacking in data?</p>
	<p><i>All the compliance, governance & transparency elements of a CID were covered in the Public Meeting. A CID is a regulated structure and establishing one is a regulated process. Please see the one page info sheet covering the governance elements of a CID which is on the website. One of the reasons it has taken 2 years to get to this point is that every step along the way needs to be vetted by the City. As an example the survey process was highlighted above and that ran from November to March, the business plan took numerous iterations back and forth with the City, the Public Meeting needed to be notified to all residents in a particular way, the public presentation needed to be approved by the City etc. The perception that this initiative is driven by a clandestine FSI agenda is unfortunate (not sure were the 36 residents number comes from either) and factually incorrect. It is also highly improbable that a volunteer Steerco of 8 can "force" a view on a majority of 1277 residents. There is absolutely no "back door" option given the regulation and the fact that a CID is created under the auspices of the City.</i></p> <p><i>You may decide that the findings of the survey don't resonate fully with you which is fine, all that we have tried to do is present the process undertaken and the results of the survey. It is up to the residents of Fresnaye to decide whether they are comfortable with the status quo or if they would like to see change. If it is the latter we are presenting them with the only viable, well tested, regulated mechanism with which to achieve this change.</i></p>
<p>11.</p>	<p>How will you measure the success of the CID? Will it be purely based on people feeling better or is there a specific criteria that will be used to see if this is money well spent? Are you aiming to reduce crime by a certain percentage? Please elaborate how you will judge the success and difference the CID is making?</p>
	<p><i>As mentioned at the Public Meeting, as part of the CID establishment process a Not for Profit Company needs to be set-up. Residents vote for the (non-paid) directors of the NPC & these directors are responsible for implementing the CID business plan. This is essentially the governance/accountability question which is covered in the 1st 20minutes of the Public Meeting recording & the one pager which is on the website so we won't repeat all of that here again. In short there is full accountability and transparency and page 10 of the business plan sets out that value for money is one of the core values of the CID. The detailed implementation plans contained from page 40 of the business plan also provide additional information on the use of Service Level Agreements with service providers to ensure service delivery. The bottom line is, this has to deliver perceptible, measurable change otherwise it is a complete waste of everyone's time and money. Ensuring that is the job of the elected NPC directors and there is regulation & oversight from the City to make sure this happens.</i></p>

12.	<p>How has the budget been decided on? If you spending a million Rand a year monitoring the possibility of people coming off the mountain are you able to tell me/the community how many incidents we have had in our area over the past 3 years that have come from people coming off the mountain? Are you not wasting a lot of resources on an area that is not a real threat? Same goes for other money spent on various initiatives?</p>
	<p><i>The methodology for coming up with the budget was covered in the Public Meeting (you'll find it just after the panel session in the recording) so we are not going to repeat that all here. In short, a balance needed to be struck between affordability & delivering perceptible change, this informed the total budget number. The priorities identified by the community in the survey indicated which elements the budget process needed to focus on. With 97% of respondents highlighting Public Safety as their primary concern we clearly needed to spend time engaging with experts/vendors in this space to assess the nature of measures which would deal with the risk and have the potential to deliver perceptible change. The same methodology was followed for the other elements of concern raised by residents.</i></p> <p><i>On your specific question in relation to the mountain this was touched on by Jacques Weber & JP Smith in the Public Meeting & is similar to your first question above on crime where we've highlighted the different factors to be considered eg. displacement, prevention/future proofing etc.</i></p>
13.	<p>How smart is the system? Will you have more foot patrols in summer vs winter? Will you ramp up presence in school holidays?</p>
	<p><i>The potential control room technology is well tested & is currently being used to support/augment human control room monitoring. Given the likely increased desire for resident street activity, more foot patrols in summer than in winter and additional patrols in school holidays would make sense in terms of delivering perceptible change against some of the concerns raised in the survey around residents not feeling comfortable walking the streets. This level of detail of implementation of the business plan/budget, procuring service providers, determining service level agreements would be the role of the elected directors of the NPC company. As mentioned above these (non-paid) directors are voted in by residents and the NPC & procurement process is governed by regulation and overseen by the City.</i></p>
14.	<p>How do you integrate with the normal city services. Is there a duplication of services and if not have you actually assessed the services and lacking areas? If so how bad and how many areas is the city missing?</p>
	<p><i>One of the questions asked in the Public Meeting was does a CID not mean that the City will deliver less services? JP Smith answered this and said if anything no, what has been shown to be the case is that the CID structure helps the neighbourhood hold the City to account on the services it should actually be delivering. The services to be delivered by the City are set. The business plan details where the majority of residents responding to the survey feel the City's set services need to be supplemented and it also sets out measures to address these gaps.</i></p>
15.	<p>Will members have access to the control room in the event of emergency or assistance as well as video footage if needed?</p>

	<i>The main benefit of the control room is to provide Fresnoye (through the CID NPC) with increased information/intelligence in relation to public safety both as a means to proactively respond to any threats and also to assist in providing evidence for post event investigation/intelligence (see p19 of the business plan).</i>
16.	Is an abstention a no vote?
	<i>Technically they are not the same, as you will see the voting form actually has an option to vote no. 767 Yes votes are required for the CID to proceed.</i>
17.	<p>For some reason the Fresnoye CID steering committee chooses not to engage with their constituents on a public forum, only one on one - how can they profess to promote a community, ask to be entrusted with our rates money - but be unwilling to talk to us at large? (yes I know there was a meeting - but you will recall there was no time for any substantive question and answer session).</p> <p>With regard to the CID I don't think anyone will say that they do not wish to live in a safer, cleaner or greener suburb, that's not the issue here.</p> <p>For me the lack of openness to all on the part of the organizers lead me to doubt whether the best interest of the suburb will be best served by establishing a CID under their guidance. At this point the Fresnoye CID looks like no more than a Trojan horse to reestablish FSI.</p>
	<i>It is important to note that technically the Steerco is not asking to be entrusted with your rates money, nor does it have some clandestine agenda to reestablish FSI. In the first 20 minutes of the Public Meeting the common CID governance & transparency question was covered & the role of the Steerco was also mentioned. A CID is a regulated structure and establishing one is a regulated process. Please see the one page info sheet covering all the governance elements of a CID which we have previously circulated and it is on the website. As mentioned in the Public Meeting the Steerco is focused on the establishment phase of the CID. Once approved a Not for Profit Company needs to be incorporated & residents elect the (non-paid) directors of the NPC who are then tasked with overseeing the implementation of the business plan/budget. One of the reasons it has taken 2 years to get to this point is that every step along the way needs to be vetted by the City. As an example the survey process ran from November to March and had certain regulatory requirements that needed to be met, the business plan took numerous iterations back and forth with the City, the Public Meeting needed to be notified to all residents in a particular way, the public presentation needed to be approved by the City etc. The perception that this initiative is driven by a clandestine FSI agenda is not just unfortunate but factually incorrect. There is absolutely no back door option given the regulation and the fact that a CID is created under the auspices of the City. It is also highly improbable/impossible that a volunteer Steerco of 8 can impose some sort of agenda on a majority of 1277 residents.</i>
18.	The inability or unwillingness to communicate with the community on public platforms gives me serious cause for concern for the future should the CID be approved.

	<p>I have had countless conversations with steering committee members, I have posted my questions on multiple Facebook pages, I have written open letters to the organizers - every time asking the same very specific two questions, which remain to date unanswered on any forum.</p>
	<p><i>The Public Meeting complied with the City's requirements. We addressed, in detail, 3 of the most common questions we've received repeatedly over the past 2 years upfront in the first 20 minutes, the panel provided further insights which covered some of the other questions we've received along the way and then we put 3 important questions into the room that we had received on the night (note there were no questions from the actual room despite a request) including questions on crime stats and service duplication to JP Smith. We also received 24 questions/comments from residents throughout the Public Meeting session all of which we responded to either on the night or the next day when we had additional time. Our website holds the Public Meeting video, the business plan/budget, numerous other informative videos and an FAQ section, so all of this is in the public domain. Ultimately, what constitutes a substantive question and answer session or lack of openness are matters of opinion. However, it is important to note we have done what is technically required in terms of the process. We have also worked hard with positive intent to ensure the website contains all the relevant information so that residents can take a view based on open (accurate) information in the public domain.</i></p>
<p>19.</p>	<p>What is the specific problem the CID is meant to resolve so we can better understand how the proposed solution addresses these supposed problems. If we are that unsafe, what exactly are we fearing, and where are the facts to back that these problems are real and not perceived?</p>
	<p><i>The opportunity that the CID mechanism provides for is in your words a "Better Fresnaye" or "a safer, cleaner or greener suburb". This is detailed over 10 pages in the business plan (pages 8 to 18). The business plan highlights that an urban survey is a pre-requisite for initiating a CID. Like all elements of the CID process & structure this is governed by regulation. The survey was sent to all residents based on the data base provided by the City. The City requires a response rate of 20% of residents in order to pass the survey stage and proceed to the next step. The City validates the survey responses to ensure this 20% threshold is properly attained. The survey results are detailed in Annexure A of the business plan & were talked to at the Public Meeting. This is data covering the real perceptions & real lived experiences of real residents of Fresnaye (randomly selected as it was sent to all residents) so it is grounded in reality.</i></p> <p><i>If the question is whether the overwhelming majority perception coming out of the survey that there is a need for improvement is justified or not ultimately that comes down to individual tolerance level/choice. The official crime stats for the Sea Point precinct in which Fresnaye falls are publicly available (e.g. 3540 reported crimes in 2020, 1 murder, 12 rapes, 257 burglaries, 88 assaults etc.) as are monthly crime reports (e.g. 24 incidents in Fresnaye & surrounds in July including armed robbery in Rochester Rd, Bantry Bay, house intruders in Ave St Bartholomew etc.). So it is unlikely that any resident would argue there is absolutely no crime, as the facts don't support this.</i></p> <p><i>Some residents may be comfortable with some degree of crime, as long as it is not violent or may be comfortable being potentially limited to their homes while others may not be comfortable with any level of crime and would like to be able to feel that they/their family can walk freely in Fresnaye at any time. Where residents fall on this spectrum & how they get there is a matter of individual choice.</i></p>

	<p>Some of the other points that came out from the panelists at the Public Meeting which are worth considering are:</p> <ul style="list-style-type: none"> - prevention/future proofing versus cure: Jacques Weber highlighted that it is unlikely that we will see improved service from the SAPS in the short to medium term - displacement effect: areas with CIDs tend to displace criminal elements to those without - sustainable funding model with no free riding: current additional public security measures are not sustainably financed - under reporting: JP Smith in answering this crime stats question highlighted that property crime is notoriously underreported as residents only likely report when they intend to claim i.e. are there any truly reflective crime stats <p>You may decide that the findings of the survey don't resonate fully with you which is fine, all that we have tried to do is present the process undertaken and the results of the survey. It is up to the residents of Fresnaye to decide whether they are comfortable with the status quo or if they would like to see a "Better Fresnaye". If it is the latter we are presenting them with the only viable, well tested, regulated mechanism with which to achieve this improvement.</p>
20.	<p>To what extent are the proposed solutions not a duplication of services we already have in place. We have patrols, we have cameras monitored in control rooms, we have buzzer, all of with have room for improvement granted - but we as a community can address that with our service providers. Where do the existing services end and where does CID start?</p>
	<p>An important distinction which was highlighted at the Public Meeting in the first 20 minutes is the distinction between private security & public safety. A CID focuses on public safety and this is where it starts in terms of this element. The proposed public safety measures and related rationale are detailed over 5 pages in the business plan (pages 18-23) and were talked through in the Public Meeting. As mentioned at the Public Meeting the CID is not an alternative to the alarm, beams, cameras, electric fence, armed response etc. you have to secure your home/property - the security providers in Fresnaye are already doing a great job on this element. The gap/need which has been identified by the 315 respondents to the survey is safety outside the home in the public spaces/streets of Fresnaye. If you read the business plan you will see the focus is to build on/extend/augment/strengthen/solidify the existing public safety measures in Fresnaye – again the security providers in Fresnaye who are already working on parts of these public safety elements are doing a great job. What the CID structure brings to this public safety need is a holistic, neighbourhood safety focus rather than a safety focus on a particular street or a particular home. The key benefit of the CID structure is that everyone pays so the free-rider issue which threatens the sustainability of street/neighborhood initiatives is eliminated & in doing so holistic, neighbourhood public safety is put on a stable/sustainable/continually viable footing. The simple idea is to add relevant measures which create an additional layer of protection for the whole neighbourhood & all its residents at relatively low cost as everyone pays.</p>
21.	<p>If over time a decision is made to disband the CID what is the mechanism for that? Beyond that, is it possible to agree to have a trial of the CID for say 3 years and then to assess the benefits and costs of it against agreed , measurable criteria , with a vote to then continue or disband?</p>
	<p>Once approved the CID has a term of 5 years during which it can operate and then needs to re-apply for a further term. The CID can be dissolved in accordance of Chapter 4 of the SRA By-law.</p>

22.	What legal mechanism will be in place to ensure that the residents' contribution is capped at a ceiling and not increased on the whim of the committee or who-ever takes the decision , year on year?
	<p><i>Once the CID is authorised a Not for Profit company needs to be established and residents elect the directors of the NPC. The NPC is responsible for overseeing the implementation of the 5 year business plan/budget (on the website). Each year the NPC board has to submit a detailed budget to the City by 31 January as the budget is subject to approval by Council during the City's annual budget process. The proposed budget may not deviate materially from the approved business plan. The NPC is governed by the Companies Act & needs to be audited so these regulatory checks and balances exist in addition to the oversight of the City and regulation governing its processes.</i></p>
23.	The portion of the budget allocated to security is substantially too large given that the area is relatively safe and there is choice of excellent, established security companies in the area to which the majority of owners subscribe at no small cost
	<p><i>All elements of the CID establishment process are governed by regulation and one of the pre-requisites for establishing a CID is that a survey of residents is conducted. This was done from November 2020 to March 2021, and met the City required regulatory threshold of 25% of residents. There were 317 responses received and 97% of respondents identified security as their number one concern. The results of the survey are contained in Annexure A of the business plan which can be found at www.fresnayecid.co.za. The results of the survey informed the budget process and resultant budget allocation. You will appreciate that with 97% of respondents identifying security as their number one concern, it would be an incorrect result to have the majority of the budget allocated to any other element of concern as that would not be reflective of residents' views as per the survey.</i></p> <p><i>We agree that the existing service providers in the area are doing a great job. However, the existing providers are predominantly focused on home security. The focus of a CID is on public safety, that is securing the streets of Fresnaye & the public spaces. While there are some initiatives in relation to this element and the existing providers are also doing a good job here, these initiatives are not sustainably financed as only very few residents are actually paying for them- and therefore there is a high likelihood that these initiatives will fall away in the near future.</i></p>
24.	There are many areas in dire need of attention that would benefit from enhanced services such as the current poor pavement maintenance, perennially blocked storm water drains, vermin control, garbage collection services, weed control, general cleansing and regular sweeping of streets and gutters.
	<p><i>We 100% agree with you on this point, which is why multiple pages in the business plan are dedicated to these exact elements (as a broad subject: cleaning and greening). There are detailed implementation plans for each of these elements and significant sums of money have been allocated in the proposed budget to addressing these issues. Please find the budget in the business plan on our website https://fresnayecid.co.za/wp-content/uploads/2021/08/FRESNAYE-BP-FINAL.pdf</i></p>

25.	<p>The exclusion from this CID of the residential areas of Upper/residential Sea Point and Bantry Bay makes no sense as these areas/suburbs, limited in size and spread, lie adjacent to Fresnaye on its west and east sides. They also have properties of high value that would add materially, functionally and aesthetically to one CID</p>
	<p><i>Residential parts of Sea Point which are directly adjacent to the Fresnaye border on the east and west side have in fact been included in the CID area. It would not make sense to have them excluded simply because they are on the Sea Point side of the border, and given their proximity, residents likely have similar concerns to those raised by the residents on the Fresnaye side of the border. Similarly, part of Bantry Bay is included on the south side of the Fresnaye border as the only way to access this area is through Fresnaye. Please see business plan for a list off all included roads.</i></p>
26.	<p>While the method of the monthly compulsory subscription being added to the rates account is indeed a way of ensuring payment, there appears to be no mechanism for property owners to regulate the activities, efficiencies, cost or indeed, the existence of the CID going forward. Rate payers would be locked in ad infinitum.</p>
	<p><i>There is in fact a well established mechanism for residents to regulate the activities of the CID, and this is governed by regulation and overseen by the City. Once the voting/establishment phase of a CID is complete a Not for Profit Company has to be incorporated. This NPC is governed by the Companies Act, and it has to be audited. Residents elect the (unpaid) board directors of this CID NPC, therefore the board is accountable to residents. This board which gets elected by residents is responsible for implementing the 5 year business plan/budget. The 5 year budget is on the website and this reflects the year on year increase and detail on how the budget will be spent. Each year at the AGM of the CID NPC, the budget is reviewed in terms of spending priorities (i.e. not the bottom line), and this is subject to a members vote at the AGM. The budget bottom line is fixed as per the business plan so that property owners are aware of the future impact of their contribution on their pockets. A CID only has a 5 year term (which can be extended). There is also a mechanism for a CID's dissolution by the majority. Therefore, it is factually incorrect to state that 'rate payers would be locked in ad infinitum'. Unless of course this is what the majority of residents wish to see. We have included an additional one pager on accountability/governance of the CID structure for your information, so you can see the degree to which this structure is heavily regulated for the benefit of residents.</i></p>
27.	<p>According to my reading of the CID bylaw, sub 9.1.9 limits households to only one survey response per property owner? Can you provide us with an audit of responses received and advise how you determined that responses were valid?</p> <p>9.1.9 The Steering Committee will be required to conduct an urban management survey (only one survey per property owner) of not less than 20% of properties in the database (proportional split in terms of the usage code is required). In addition a random sample of people within the area, which is equal in number to not less than 5% of the properties in the database, is also required. Where a reduction in the number of survey forms is required it may be motivated for consideration by the CFO.</p>

	<p><i>As outlined in our previous correspondence with you on 23 August "the business plan highlights that an urban survey is a pre-requisite for initiating a CID. Like all elements of the CID process & structure this is governed by regulation. The survey was sent to all residents based on the data base provided by the City. The City requires a response rate of 20% of" properties and a random sample equal to 5% of the properties "in order to pass the survey stage and proceed to the next step. The City validates the survey responses to ensure" this threshold is attained. We understand that you've already raised this point with the City on Monday 23 August and have received a response from them confirming the survey of 317 responses was valid as we needed 304 in total.</i></p>
<p>28.</p>	<p>I also understand that steering committee is obliged to consult with the community before compiling the business plan – when and how did this happen? Initiators should be property owners from the area and MUST first meet with us before starting the process. This will help you create a better understanding of what a SRA is and what will be expected of you when you start with the establishment process. The next step will be to define the boundary of the proposed SRA and consult with the community on what the needs are for the area, before compiling a business plan of how the needs will be addressed.</p>
	<p><i>The details of the initiators which is the Steering Committee were vetted by the City to ensure that they either own property in the proposed CID area or are duly mandated by a property owner to represent that property owner in the process. We have included below the high level steps in the establishment of a CID which you can use as a barometer of where we are in the process:</i></p> <p><i>Once the steering committee decides to pursue the establishment of a CID the City will extract a property data base.</i></p> <ul style="list-style-type: none"> - <i>The steering committee need to verify/ensure all properties are accounted for.</i> - <i>The City will at the same time do an exercise to determine the arrear profile for the area.</i> - <i>Once this is found to be satisfactory the steering committee will be allowed to proceed with the establishment process.</i> - <i>An urban management survey that would inform the context of the Business Plan (Motivation report, Implementation plan and term Budget) needs to be done.</i> - <i>The Business Plan needs to be vetted its legal compliance by the CID Department.</i> - <i>Thereafter the steering committee may call a public meeting to inform the property owners of the content of the Business Plan (seven days' notice is required).</i> - <i>After the public meeting you may start with obtaining support (consent).</i> - <i>Once the required consent (more than 60% for a residential area and majority for business areas) has been obtained an application may be submitted to the City.</i> <p><i>If before 30 September (note this is a CID Department administrative deadline, and may be deferred at their discretion), the CID could be implemented by 1 July the next year.</i></p> <ul style="list-style-type: none"> - <i>The application will be publicly advertised by the steering committee for comment (60 day period post application)</i> - <i>If objections are received the steering committee will be required to engage and provide minutes of the meeting/s.</i> - <i>These minutes and objection letters, with the application, will be included in the report to Council for a final decision to establish a CID (Feb or March)</i> - <i>The CID levy will be included in Council's budget approval process (March to end June)</i>

	<p><i>In terms of consultation, in our previous correspondence with you on 23 August we said "the business plan highlights that an urban survey is a pre-requisite for initiating a CID.....The survey results are detailed in Annexure A of the business plan & were talked to at the Public Meeting. This is data covering the real perceptions & real lived experiences of real residents of Fresnaye (randomly selected as it was sent to all residents), so it is grounded in the lived reality of over 300 Fresnaye residents." The whole point of the urban survey is to consult with the community, to get a needs assessment that then informs the business plan. In our previous correspondence with you we also mentioned that "the survey process ran from November to March". In addition to sending the survey to all residents based on the data base provided by the City we also posted the survey to the Fresnaye Neighbours Facebook Group on 12 November 2020. We have a record of you commenting (negatively) on this post but there is no record of you taking the opportunity to give your input into this process by completing the survey.</i></p>
<p>29.</p>	<p>I have asked the steering committee on one of the Fresnaye Forums to provide me with the source for statements on your website and in their business plan stating that "crime is rampant in Fresnaye", the stats we have from SAPS and our local providers is that crime is actually significantly down. Knowing where the disconnect is here will go a long way towards understanding the need for a CID.</p>
	<p><i>On 23 August we e-mailed you and one of the Steerco members addressed a post to you on the Atlantic SeaBoard Crime Watch Facebook Group which said the same thing which was "We have chosen to use direct email as a preferred communication channel in order to ensure that any messages/comments/questions don't get missed, and that they all get a considered and timely response. As a volunteer Steerco (all with full time jobs and families), we unfortunately don't have the capacity to properly monitor multiple communications channels throughout the day – and are not required to, as per discussion with the City. Therefore, e-mail is the most streamlined and dedicated of these channels, ensuring nothing gets lost amidst the usual noise of social media." Given this reasonable request, it is not clear why you persist in choosing to address your questions to the Steerco through various forums. If you are genuinely seeking answers to your questions why not actually e-mail them to the Steerco where you can be certain they will have been seen and will be comprehensively responded to.</i></p> <p><i>There is nowhere in either the business plan or on the website which states "crime is rampant in Fresnaye". In your e-mailed questions to us on 23 August you asked "What is the specific problem the CID is meant to resolve so we can better understand how the proposed solution addresses these supposed problems. If we are that unsafe, what exactly are we fearing, and where are the facts to back that these problems are real and not perceived" It seems like you are asking the same question again which we have already answered in the following way:</i></p> <p><i>The opportunity that the CID mechanism provides for is in your words a "Better Fresnaye" or "a safer, cleaner or greener suburb". This is detailed over 10 pages in the business plan (pages 8 to 18). The business plan highlights that an urban survey is a pre-requisite for initiating a CID. Like all elements of the CID process & structure this is governed by regulation. The survey was sent to all residents based on the data base provided by the City. The City requires a response rate of 25% of residents in order to pass the survey stage and proceed to the next step. The City validates the survey responses to ensure this 25% threshold is properly attained. The survey results are detailed in Annexure A of the business plan & were talked to at the Public Meeting. This is data covering the real perceptions & real lived experiences of real residents of Fresnaye (randomly selected as it was sent to all residents), so it is grounded in the lived reality of over 300 Fresnaye residents. The question of whether or not the overwhelming majority perception</i></p>

	<p>coming out of the survey that there is a need for improvement is justified or not, ultimately comes down to individual tolerance level/choice. The official crime stats for the Sea Point precinct in which Fresnaye falls are publicly available (e.g. 3540 reported crimes in 2020, 1 murder, 12 rapes, 257 burglaries, 88 assaults etc.) as are monthly crime reports (e.g. 24 incidents in Fresnaye & surrounds in July including armed robbery in Rochester Rd, Bantry Bay, house intruders in Ave St Bartholomew etc.). So it is unlikely that any resident would argue there is absolutely no crime, as the facts don't support this. Some residents may be comfortable with some degree of crime, as long as it is not violent or may be comfortable being potentially limited to their homes while others may not be comfortable with any level of crime and would like to be able to feel that they/their family can walk freely in Fresnaye at any time. Where residents fall on this spectrum & how they get there is a matter of individual choice.</p> <p>Some of the other points that came out from the panelists at the Public Meeting which are worth considering</p> <ul style="list-style-type: none"> - prevention/future proofing versus cure: Jacques Weber highlighted that it is unlikely that we will see improved service from the SAPS in the short to medium term - displacement effect: areas with CIDs tend to displace criminal elements to those without - sustainable funding model with no free riding: current additional public security measures are not sustainably financed - under reporting: JP Smith in answering this crime stats question highlighted that property crime is notoriously underreported as residents only likely report when they intend to claim i.e. are there any truly reflective crime stats? <p>You may decide that the findings of the survey don't resonate with you, all that we have tried to do is present the process undertaken and the results of the survey. It is up to the residents of Fresnaye to decide whether they are comfortable with the status quo, or if they would like to see a "Better Fresnaye". If it is the latter we are presenting them with the only viable, well tested, regulated and sustainable mechanism with which to achieve this improvement.</p> <p>We ended off our response to you as follows:</p> <p>Having spent 2 years engaging deeply with this process and with the City we are convinced that if residents want to see improvements to the area & enjoy the benefits that this will bring, a CID is the only viable mechanism to achieve this. Obviously, we are mindful that there may be residents who are comfortable with the status quo or who have considered the socio-economic backdrop and the service delivered by SAPS and see no current threat or threat to the status quo going forward. We understand that for these residents improvement may seem unnecessary and although we disagree, we respect this view.</p> <p>Our focus though is to present what we believe to be a great option for those residents who would like to see improvements in Fresnaye which is why all of the information we have referred to above is already on our website and in the public domain so people can access it and take a view.</p> <p>In light of this considered and balanced response to your question (which attempts to cue you into the nuances of this topic and to the reality that there are potentially many residents who see things differently to you in relation to crime) what is extremely disappointing and frankly totally unacceptable are reports of you besmirching the integrity of the Steerco with accusations of us using a uni-dimensional, fear-mongering narrative to coerce, pressure and lie to residents.</p>
30.	<p>I understand that voting is in progress, and I am aware of blank ballots being sent out on various platforms. Please advise processes in place to ensure that signatories returned too you are actually owners/ mandated by owners?</p>

As outlined in our previous correspondence with you "a CID is a regulated structure and establishing one is a regulated process.....one of the reasons it has taken 2 years to get to this point is that every step along the way needs to be vetted by the City. As an example, the survey process ran from November to March and had certain regulatory requirements that needed to be met, the business plan took numerous iterations back and forth with the City, the Public Meeting needed to be notified to all residents in a particular way, the public presentation needed to be approved by the City etc." As is the case with every step in the CID process the ballot will need to be validated by the City, you can be assured that having volunteered over 800 hours of our time to date on this process that the Steerco is highly motivated to ensure that every step of this process is compliant in order to ensure the job gets done.

As we have said before we have worked very hard on this process with positive intent to ensure that Fresno is presented with what we believe to be a great option for those residents who would like to see improvements in the area and "the perception that this initiative is driven by a clandestine (FSI) agenda is not just unfortunate, but factually incorrect. There is absolutely no back door option given the regulation, and the fact that a CID is created under the auspices of the City"